



REVES DREAM OUTSOURCING

*A Vision to
Reality*

ABOUT US

Our Team, RDO is focused on the quality and care of the services we cater for clients in North America, Europe, Australia and APAC markets.



NORTH AMERICA



EUROPE



AUSTRALIA



APAC

MISSION

To provide innovative strategic world-class but cost-efficient solutions in business process outsourcing through a collaborative effort among our employees, suppliers and partners.

We aim to provide results in the best possible return on investment for our clients through our relentless process of continuous improvement, our drive is to deliver beyond expectations

VISION

We seek to create strong, long-lasting partnerships through straightforward business practices. We focus on building long-term client relationships and consistently delivering excellent returns on investment, allowing our company significant and sustainable growth opportunities.

As we move towards our goal of being a world-class BPO Company, we will support customers globally. Locally, our company will service the people who need decent and worthwhile jobs, granting access to many information resources and services worldwide.

WHY US?

WHY REVES FOR YOUR BPO SOLUTIONS?

INTEGRITY

PASSION

INNOVATION

DIVERSITY AND INCLUSION

OUR EMPLOYEES



SPEEDY RESPONSE



**EXCELLENT
COMMUNICATOR**



RESPONSIBLE STAFF



SKILLED INDIVIDUAL

TASKS THAT WE TAKE ON

CUSTOMER SERVICE

We support your customers with all their questions and problems in a professional, comprehensive and timely manner. Making your customer feel safe and understood is one of our most important duties. As it builds a loyal customer base and increases customer retention in a saturated business landscape.

VIRTUAL ASSISTANT

All your repetitive, time-consuming yet vital tasks are taken away from your hand. By assigning them to your Virtual Assistant, you disable them from consuming your valuable time. Hence, you have more time to contemplate about business strategies, planning and execution.

POST PRODUCTION

Our Post Production Services are designed as a 100% satisfaction guaranteed package. We are able to meet all of your editing requests from the simplest to the most complicated even in large volumes. Furthermore, we also offer unlimited editing revisions while setting fair prices.

CUSTOMER SERVICE

RDO is an exceptional customer service that truly cares about your need. Look no further than our team of dedicated customer service professionals.

We believe that customer service is more than just a job - it's a passion. Our team goes above and beyond to ensure that every customer is satisfied with their experience, no matter what their needs may be.

Whether you're looking for help with a technical issue, have a question about a product, or just need someone to talk to, we're here for you. Our team is available 24/7 to provide you with the support you need, whenever you need it.

So why choose us? We pride ourselves on our commitment to excellence and our ability to provide personalized support to each and every one of our customers. When you choose us, you're not just choosing a company - you're choosing a team of experts in the Philippines and Vietnam who are dedicated to your success.

Don't settle for anything less than the best. Contact us today to experience the difference that exceptional customer service can make!



VIRTUAL ASSISTANT

RDO is a reliable and efficient virtual assistant to help you manage your daily tasks. Look no further than our virtual assistant services!

Our team of skilled and experienced virtual assistants are available to provide a wide range of administrative, creative, and technical support services. From managing your schedule to handling customer inquiries, we are dedicated to helping you save time, increase productivity, and grow your business.

We understand that every business has unique needs, which is why we offer personalized virtual assistant services tailored to meet your specific requirements. Whether you need help with social media management, email correspondence, data entry, or any other task, we are here to help.

Our virtual assistants are trained to handle confidential information with the utmost discretion and are committed to delivering quality work within your specified deadlines. We pride ourselves on providing outstanding customer service and are always available to answer any questions or concerns you may have.

So why wait? Contact us today to schedule a consultation and learn how our virtual assistant services can benefit your business. Let us help you streamline your workflow, improve efficiency, and achieve your goals!

VIRTUAL ASSISTANT

ADMINISTRATIVE WORK

- Meetings And Conferences Scheduling
- Travel And Accommodation Arranging
- Meet Minutes Recap
- Letters And Reports Writing
- Calendar Organizing
- Events Follow-Up
- Inquiries On The Phone And By Email Handling

BOOKKEEPING

- Expense Tracking
- Financial Information Documenting
- Budget Management
- Supplies Ordering
- Payments Sending
- Invoices Creation
- Overdue Accounts Tracking

RESEARCH

- Information Compiling
- Phone Surveys
- Customer Survey
- Preparing Reports

DATA ENTRY

- Existing Data Update
- Data Compiling
- Data Verifying
- Data Sorting
- Data Deficiencies Or Error Checking
- Malfunctions Addressing

CUSTOMER SERVICE

- Answering questions about a company's products or services
- Processing orders and transactions
- Delivering information about a company's offerings
- Handling customer complaints
- Responding to customer reviews

REAL ESTATE

- Cold Calling
- Social Media Presence Management
- Post, Design and Maintain Listings
- Verifying and Setting up Appointments with Buyers/Sellers
- Property Research
- Email and Live Chat Inquires Responding
- Budget and Receivables Management
- Generates Leads
- Manage Bids
- Negotiation Administration
- Property Listings

PHOTO EDITING

IMAGE RETOUCHING



Get a professional look by removing props, smoothing creases, reducing wrinkles, improving shape and symmetry, and cleaning up skin blemishes.

BACKGROUND EDITING



Knock-outs, cut-outs, etching, silhouettes, etc. However, you say it, removing the background from product photos is an essential professional photo edit.

COLOR CORRECTION



Take your product photo editing to the next level with color matching. You'll reduce returns and meet customer expectations with accurate color!

CLIPPING PATHS



Prepare for future photo editing with image files you can use for text wrapping, background removal, print media, and the web.

GHOST MANNEQUIN



Give life to your products by removing the mannequin from e-commerce product images.

SHADOWS



Create depth, perspective, and consistency with shadows. Natural, reflection, or drop shadows will give your product images that professional touch.

VIDEO EDITING

Looking for a way to make your videos stand out? Our video editing service is here to help! We offer professional video editing services that can turn your raw footage into a polished, professional-grade video that will captivate your audience.

Our team of skilled editors can handle any type of video, whether it's for personal or business use. We can help you create engaging content for your social media, YouTube channel, or even for your business website.

We offer a wide range of video editing services, including color grading, audio mixing, transitions, special effects, and more. We work closely with our clients to understand their vision and bring it to life through their video.

Don't settle for mediocre videos. Let our video editing service help you create something amazing. Contact us today to get started!

VIDEO EDITING



To prepare it for release, the film's images and sound will need to be improved and all mistakes ironed out.

VISUAL EFFECTS



Enter the visual effects team, which uses powerful computer tools to create monsters and pirate ships for the world of the film.

2D-3D ANIMATION



layout, concept art/storyboard, coloring, voice-over, keyframes.

SOUND EDITING



Creative professional responsible for selecting and assembling sound recordings in preparation for the final sound mixing

TESTIMONIALS

GIFTCRAFT



I am always happy to work with Joanna and her team. They always deliver on time, with little to no revisions based on my comments. Best of all Joanna is very personable, and makes her clients feel like they are VIPs. I highly recommend Reves Dream Outsourcing for your photo retouching needs!

Anne Phetchampa
Product Development Specialist

BEAVERBROOKS



We have always had a really friendly and speedy service from Reves. They ensure a fast turn around with all our editing needs, from model to product photography and they always come back a very high standard

Amber O'Brien
E-commerce Photography Coordinator

MONTELLE



I'm really glad I've found RDO, they offer a high-quality service in no time, and it's been a great experience working with them. Not only the best deliverability but also great customer service, they're always prompted to answer all your questions. I worked with other companies before they've been the best so far!

Murilo Felipe
Sr. Graphic Designer



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